




Privacy statement

for the Opscom web site

Opscom Systems AS

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	<p style="text-align: center;">Privacy statement</p> <p style="text-align: center;">for the Opscom web site</p>	Date: 2018-05-25 Version: 01	Sign:
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Scope

The relationship between a data controlling organization and the data processor is required to be regulated through a Data Processing Agreement. The agreement shall ensure that personal information is processed in accordance with regulations, and establishes clear boundaries for how a data processor can process information.


For the Opscom web site, the Data Controller is Opscom Systems.

Definitions

The **Data Controller** determines the purpose for the processing of personal data, and the means to be used. The Data Controller is responsible for ensuring that the processing of information is in accordance with the requirements established by the Personal Data Act. Processing of personal information includes all use of personal information, such as collection, registering, combining, storing and disclosure or a combination of such usage.

The **Data Processor** is the entity which processes personal information on the behalf of the Data Controller.

The Data Processor has an independent responsibility for maintaining satisfactory data security, in order to protect the information that is processed on behalf of the Data Controller. The Data Processor shall only process personal information in accordance with the agreement with the Data Controller. A Data Processor has a independent responsibility for personal information that is processed on their own behalf, such as information regarding their own employees.

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Which data do we collect?

These are data you submit yourself when you communicate with us, including through our web site, phone or e-mail.

Cookies are stored on your device, and provides us with anonymous usage information regarding which page you are watching, date/time, which web browser you are using, including version information, and the IP-address of your device.

These data are not used to identify you as an individual person.

The data is used for

- Sales
- Marketing
- Support
- Service improvement
- Statistics

Where do we store the data?

We store our customer data on our own servers, and use Microsoft Outlook/Office 365 for e-mail communication. In addition, customer data is shared through the system "Pipeline Deals", which is the tool we use for marketing. Anonymous user information is stored at "Google Analytics" for network traffic analysis of our web site.

Marketing

We might send you newsletters and information about Opscom. You can unsubscribe from this service yourself, either through a link in the newsletter, or by contacting us.


Access and rectification

You have the right to access your personal data that we have registered. Access can be obtained by sending a request to support, support@opscomsystems.com.

If the data we have registered are incorrect, inaccurate or incomplete, you can request that we correct the data according to The Personal Data Act.

Storage and deletion

Data that no longer are necessary for the purpose which they were stored for, will be deleted from our systems.

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Information about our use of Cookies

What is a Cookie?

A Cookie is a small file that is stored on your computing device. We use these cookies for improvement of the user experience for existing customers, and for marketing towards new customers.

When you visit opscomsystems.com, we store both temporary and persistent cookies. A temporary cookie, or session cookie, is often deleted automatically when you close your web browser, while persistent cookies have a lifespan of up to 3 years.

Use of cookies at the Opscom web site

Opscom Systems AS use cookies in it's marketing, and for traffic analysis with the intent of improving the user experience. All stored data are anonymized and processed by Opscom Systems AS for the aforementioned purpose.

Blocking cookies

You can prevent the storage of cookies on your computing device by adjusting the preferences in your web browser. Note that blocking all cookies in the web browser might result in an impaired user experience on the website.

Deleting cookies

You can delete all cookies stored on your computing device through altering your web browser preferences. How this is accomplished varies between web browsers, and guidance on these procedures can easily be found on the internet, e.g. at your web browser's support web site.

Your consent with our use of cookies

According to Norwegian Law you have automatically given consent to us storing cookies on your computing device if your web browser's preferences allow such storage.