Training Organizations

Simplifying Complexity
Improving Safety

opscom
s y s t e m s ®

Opscom for Approved Training Organisations (ATO) and Flight Simulation Training Devices (FSTD)

Opscom for ATO & FSTD is a web-based (SaaS) solution, supporting the safety, quality and operational side of ATO and a Simulator operation. The solution is compliant with the latest authorities' requirements including ICAO SMS Doc. 9859/2017, ICAO Annex 1 & 19, ISO 31000, (EU) No 2018/1139, (EU) No 1178/2011, (EU) No 376/2014 and CS-FSTD (A&H).

Technical requirements

With SaaS (Software as a Service) there is no need for a server installation. With a stable internet connection, Opscom is up and running.

Security and stability

Opscom has a proven track record as a system provider for more than 10 years, with demanding customers like the DoD, RNoAF and Police Aviation. Opscom are employing the latest features related to cyber security, and plan to have a ISO/IEC 27001 certification in 2021.

Responsive design gives you 100 % mobility

With the development of Opscom 2.0 we have made it possible to work with Opscom on any mobile device, in an easy and user-friendly manner. We can also provide you with an offline app for added mobility.
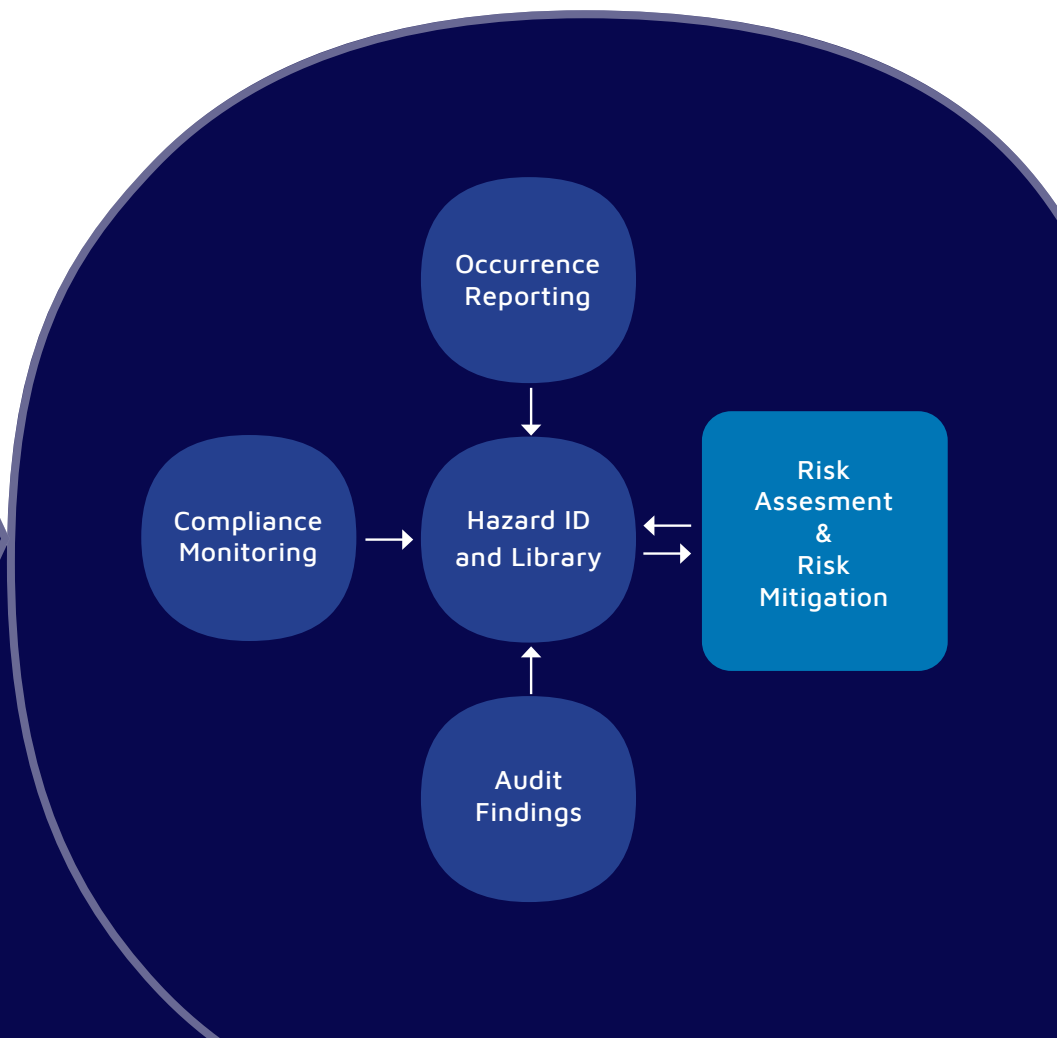
Information management and user control

Opscom gives better control of minor occurrences, to identify and organize the hazards and improve your risk management process. The solution provides every stakeholder at the aerodrome with a common platform for day-to-day operation and the aerodrome`s safety work. There are is limitation on the number of Opscom users within the system. Your data integrity is taken care of and Opscom is compliant with the EU GDPR regulation.

Management of Change (MoC)

Opscom will have a dedicated MoC module in 2020. This module will support the process and documentation of any management of change activity at an aerodrome. There are today several functions supporting a MOC process, but with a defined module, this will be more user-friendly.

Hazard identification and risk management an integrated solution in Opscom

Occurrence Reporting

Compliance Monitoring

Hazard ID and Library

Risk Assesment & Risk Mitigation

Audit Findings

Opscom Modules

1. Operations
This is a core module for airside operations.
It contains several defined features:

- Equipment oversight with any types of checklists and digital forms, integrated into the SPI/KPI`s for management oversight
- Task management
- Roster and duty management

2. Documentation
The document module features publications of documents (files), a digital signature for receiving documents and an easy solution for following up publication of documents.

- The duty journal for day to day documentation that is not identified as a occurrence
- A operational occurrence log, fully customized by the user that can generate a very user friendly interface for occurrence reporting
- Environmental reporting, with statistics and oversight

3. Quality assurance
Case management, occurrence reporting and root cause identification

- An integrated audit function with digital checklist and custom-made checklist library
- A fully operational compliance function, that gives the aerodrome a day to day oversight of any compliance related issue
- Management of change (MOC) functionality, keeping track of and documenting planned and on-going changes at the aerodrome

4. Safety & security
Hazard library, risk assessment and mitigations is fully integrated with other functions in Opscom. This gives a 360 oversight of the risk management process.

- Visitor journal, handling access cards and security approvals
- Training, approvals and skills oversight of all personnel and operational teams

5. Management dashboard
This module is the central place for the user to generate the statistics and operational oversight. The data will be generated in the system but extracted and presented in this module.

Occurrence reporting, a critical component in your safety system

Reactive
Responding to occurrences that have taken place

Proactive
Actively seeks the identification of hazardous conditions through the analysis of all relevant occurrences

Predictive
Using all relevant data as a fundament for identifying future problems

Opscom Modules

ICAO SMS Requirements

		1. Operations	2. Documentation	3. Quality assurance	4. Safety & security	5. Dashboard
Policy and Objectives	Management commitment and responsibility					✔
	Safety accountabilities of managers					✔
	Appointment of key safety personnel				✔	
	Sms implementation plan	✔		✔		
	Coordination of the emergency response plan			✔		
	System documentation	✔	✔			
Risk Management	Hazard Identification processes	✔			✔	
	Risk assessment and mitigation processes				✔	
	Internal safety investigations				✔	
Safety Assurance	Safety performance monitoring and measurement			✔		✔
	The management of change			✔		
	Continuous improvement of the safety system			✔		
Safety Promotion	Training and education				✔	
	Safety communication		✔			

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